

CANCELLATION POLICY FOR GROUP BOOKINGS

A group reservation is an order for restaurant services at the Pivnica u zlatej husi restaurant, on the same date for more than 10 people.

For group reservations, the Pivnica u zlatej husi restaurant requires a binding order for restaurant services. The binding order must include the name of the customer, or the name of the company, along with all billing information, contact information, exact date, and number of people.

To confirm a BINDING ORDER, the restaurant requires a deposit of 100% of the agreed total price of the meal, which must be paid no later than 7 calendar days before the reservation date. The restaurant will send the deposit invoice to the customer after receiving his binding order.

If the customer does not pay the deposit by the specified date, the reservation will be automatically canceled on the given date.

Cancellation of an order, even with a reason, must always be done via email to the restaurant's contact details as soon as possible.

Cancellation fee:

In case of cancellation of the order 24 hours before the date....100% of the paid deposit.

Cancellation conditions come into effect on 01.01.2024

Anna Jajcayová

Managing Director Pivnica u zlatej husi